



**PRIVACY POLICY:** At The Well Comedy Club, we respect and are committed to protecting your privacy. When you email us, or purchase a ticket, we may obtain your name, phone number, email address and mailing address. We may use this information to update you on upcoming shows, and promotions. However, we will not sell any of your personally identifiable information to anyone at any time.

**SECURITY POLICY:** At The Well Comedy Club, we take security seriously. Your payment and personal information is always kept safe and secure. Seat Engine handles all of our ticket purchases, while Authorize.net processes all credit card transactions. We do not store credit card information. Both third party companies utilize the best industry standard software available today for secure commerce transactions. All personal information, including credit card number, name, and address are encrypted, so that it cannot be read over the internet.

**REFUND POLICY:** We at The Well Comedy Understand that life happens sometimes. As such, you may not be able to attend a show you previously purchased tickets to. Which is why, upon request, we are happy to issue you a credit to a future show. Unfortunately, we do not issue refunds to tickets purchased. You may call or email us prior to the show's starting time, to request a credit to a future show. If you are asked to leave a show by any of our staff, you will not be issued a refund or credit to a future show. We reserve the right to refuse service at any time.